

10047 Edgecove Dr – 75238 - Dallas, TX, USA [www.italianatours.com](http://www.italianatours.com) –  
[italianatours@gmail.com](mailto:italianatours@gmail.com) – [www.facebook.com/italianatours/](http://www.facebook.com/italianatours/) (Tel) 972-400-8329

(Cell) 214-240-1497

## General Conditions

### 1.1 REQUIRED SERVICES

The services and accommodations included on your selected tour page will be provided by Italiana Tours, Inc. either alone or in collaboration with partner companies commencing the day that confirmation is received. The services and items listed as “Not Included” will be the client’s responsibility.

### 2.2 VALIDATION OF SERVICES

Confirmation of the required services will be validated upon receipt of the deposit.

### 2.3 TAXES

The prices of services listed in 2.1 INCLUDE all taxes owed to the USA and/or Italy

### 2.4 TERMS OF PAYMENT

Clients shall pay a non-refundable deposit of \$800.00 per registered client at the time of registration. The remaining balance is due 60 days before departure. For bookings made within 30 days of departure, payment is due in full at the time of registration. If the tour is cancelled for any reason or does not meet the minimum number of participants, a full refund (including deposit) will be made to clients.

### 2.5 CANCELLATION & REFUNDS

Cancellations must be received in writing by registered or certified mail to: Italiana Tours, Inc. at 10047 Edgecove Dr. Dallas, TX 75238 REFUND POLICY: Due to the highly coordinated nature of these trips, no refunds are made. The exception being a refund (minus \$275 for office costs) may be made if the workshop/tour is completely filled and your place can be filled from the waiting list. Cancellation will forfeit all deposits and payments. We strongly recommend you purchase travel insurance to provide protection against unavoidable cancellation penalties.

### 2.6 ADDITIONAL SERVICES

Any service not listed in 2.1 is not included in the services that will be delivered. Airfare and Travel Insurance are NOT included in the tour price.

### 2.7 TRAVEL INSURANCE

Trip cancellation and health/accident insurance are recommended to prevent needless loss of money in case of illness, accident, or other unanticipated occurrences. Italiana Tours, Inc. does not provide such insurance, nor does it assume responsibility or liability for any loss or damage of personal effects or for any injury or loss during the duration of the tour. A few sources for

travel insurance are: AIG Travel Insurance, Insure My Trip, World Wide Insure, and Travel Ex Insurance

## 2.8 RESPONSIBILITY

Clients should be in good physical condition and are responsible for selecting a tour suitable to their athletic ability. Participants on non-active tours should still be prepared to do some walking over uneven terrain (vineyard paths, cobblestone streets, etc.). Clients are required to act in a responsible manner at all times, and to act with respect towards other guests, the guides, and the property. We reserve the discretionary right to decline to accept or to require any individual to withdraw from any tour, or to limit the amount of wine any participant may consume. Italiana Tours, Inc. is not responsible for the actions of our contracted service providers.

## 2.9 ITINERARY

Due to unforeseen circumstances, we may find it necessary to make adjustments in our stated itinerary. Any changes will maintain the high standard of our tours. Changes in accommodation will be replaced by a hotel of equal or superior rating.

## 2.10 TRIP CANCELLATIONS

Italiana Tours, Inc. reserves the right to cancel a tour. In this unlikely situation, you would receive a complete refund of the monies received. Italiana Tours, Inc. will not assume any other liability and is not responsible for any personal expenses as a result of a tour cancellation, such as airline tickets or pre-paid hotel reservations.

## 2.11 PAYMENT TO SUB-CONTRACTED COMPANIES

Payment to the sub-contracted companies will be made by Italiana Tours, Inc. Italiana Tours, Inc. will not pay the sub-contracted companies until he receives from the clients the required funds to pay the sub-contracted companies. Italiana Tours, Inc. is not responsible for any damage due to missed or delayed payment of the required amount for the sub-contracted companies.

## 2.12 VISAS AND PASSPORTS

It is the client's responsibility to obtain a valid passport and to pay for all visas and entry documents, for meeting all health and other requirement and for any document required by laws, regulations, orders and/or requirements of the countries he/she will visit. Non-us Citizens are responsible for obtaining all visas and entry documents independently.

## 3.1 METHOD OF PAYMENT

Final payment is due 60 days prior to departure. Checks (payable to Italiana Tours, Inc.) or on-line bank to bank transfers are preferred. Mail checks to: 10047 Edgecove Dr. Dallas, TX 75238. We also accept American Express – Discover - Mastercard - and Visa. \*Please note a 3% merchant fee will be added if you wish to pay by credit card.

-PayPal

-Venmo

-Zelle

- wire transfers or bank to bank transfers,

please contact us.

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**3.2 CURRENCY** All the transactions are in US dollars. Italiana Tours, Inc. will forward the payments to the subcontracted companies in Euro. For this reason, the official exchange rate Euro-US Dollars for this contract is 1 EUR=1.1 USD, the average official currency exchange rate of the last 6 months. If the official currency exchange rate at the moment of the payment is higher or lower of the 4% of the official exchange rate specified above, the payment due must be recalculated according with the official currency exchange rate of the date of the payment published on [www.xe.com](http://www.xe.com)

#### **4.1 CONFIDENTIALITY**

The information in this contract is confidential and may also be legally privileged. It is intended for the addressee only and the authorized sales agent of Italiana Tours, Inc. Access to this Booking Form by anyone else is unauthorized. It cannot be relied upon by any person other than the addressee and authorized sales agent unless prior written approval is given by Italiana Tours, Inc. Should no such approval be given Italiana Tours, Inc. will not accept any liability (negligent or otherwise) arising from any third party acting on, or refraining from acting on, such information.

**4.2 QUESTION OF LAW** Any question of law relating to the Booking Form will be regulated by the court of Dallas, TX, USA.